



CITY OF HORSESHOE BAY

APPLICATION FOR UTILITY SERVICES

Name: _____ SERVICE ADDRESS: _____

Mailing Address: _____

City/State/Zip: _____ Telephone #: _____

Owner _____ Renter _____ Driver's License #: _____

Application Date: _____ Start Date: _____

Pool? _____ Yes _____ No Sprinkler System? _____ Yes _____ No

Deposit Amount: _____ Cash _____ Check # _____ Transfer From: _____

Applicant Signature: _____

CUSTOMER CONFIDENTIALITY NOTICE

Sections 182.052 through 182.055 of the Texas Utility Code govern the disclosure of Personal Information by a government-operated utility. Section 182.051 defines Personal Information as "an individual's address, telephone number, or social security number".

Customers of a government-operated utility may request confidentiality of their Personal Information. However, as of the date of this Notice, the City will keep all customer's Personal Information confidential, unless you otherwise provide the City written permission to disclose Personal Information to the Horseshoe Bay POA for the purpose of publishing the official Horseshoe Bay phone book information by checking the box and signing below.

☐ I request that my Personal Information be kept confidential with the exception of sharing information with the Horseshoe Bay POA for the purpose of publishing the official Horseshoe Bay phone book.

Customer Signature: _____ Date: _____

FOR OFFICE USE ONLY

Utility Account #: _____ Tax Account #: _____

Service Address: _____

Condo Name: _____ Unit #: _____

Prior Owner: _____

Address: _____

City/State/Zip: _____

Meter Reading: Previous: _____ Final: _____

☐ Water ☐ Sewer ☐ Garbage Make: ☐ Active ☐ Inactive

TAX: Date / Initials UTILITIES: Date / Initials OTHER:

Computer: _____ Computer: _____ P.O.A. _____

Statement: _____ Statement: _____ LCAD/911 _____

CITY OF HORSESHOE BAY

P.O. BOX 7765 Horseshoe Bay, TX 78657 (830)598-8741

Schedule of Services and Rates

October 1, 2006

SERVICE AGREEMENT

REQUIRED BY TEXAS ADMINISTRATIVE CODE (TAC) TITLE 31 CHAPTER 290

I. **PURPOSE.** The City of Horseshoe Bay (City) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper water and/or sewer plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The City enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City will begin service. In addition, when service to an existing connection has been changed, suspended or terminated, the City will not re-establish service unless it has a signed copy of this agreement.

II. **PLUMBING RESTRICTIONS.** The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the City's water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- F. All connections to the City water system must have plumbing systems in compliance with the current Uniform Plumbing Code and the City's Cross Connection Control Plan.

The provisions of the current Standard Plumbing Code shall apply to every plumbing installation, including alterations, repairs, replacement, equipment, appliances, fixtures, fittings, and appurtenances, when connected to the City's water or sewage system.

A person, firm or corporation shall not install, repair, alter, enlarge, remove, move, improve, convert, or demolish any plumbing system connected to the City's water or sewer system without first obtaining a permit from the City. Ordinary minor repairs may be made with the approval of the City Inspector without a permit, provided that such repairs shall not violate any of the provisions of the adopted plumbing code.

Each connection must have passed inspection by the City authorized Plumbing Inspector to be provided water service.

III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the City and _____ (the Customer) who is responsible for paying for services provided.

- A. The City will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the facilities of the City.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices or functions. These inspections shall be conducted by the City personnel prior to initiating service and periodically thereafter. The inspections shall be conducted during the City's normal business hours.
- C. The City shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice or functions which has been identified during the initial inspection or the periodic re-inspection.
- D. The Customer shall at his expense immediately correct any undesirable plumbing practice on the premises.
- E. The Customer shall at his expense, properly install, test, and maintain any backflow prevention device required by the City. Copies of all testing and maintenance records shall be provided to the City.

IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the City shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Service Location

Classification

Customer's Signature

Date